

PNB (overseas Bills Payment)

Over-the-Counter & Phone Remit Process Flow

Pag-IBIG
member/member-borrower

PNB

Remitter Enrollment

Registers as PNB Remitter, submit duly accomplished registration form and submit together with the Identification documents.

1

Received the duly accomplished registration form, performs KYC (Know-Your-Customer) and issued unique remitter ID.

2

Biller Enrollment

During initial transaction, Pag-IBIG is enrolled as a beneficiary in the remitter's record

Service Availment & Payment

Makes the payment including the remittance fee and provides the required information.

1

Received the payment including the remittance fee.

2

Generate unique PNB transaction reference number and issued receipt to Pag-IBIG member/member-borrower

3