



*Joining Pag-IBIG Fund Deputy CEO Ophelia L. dela Cerna (third from left) are (l-r): Pag-IBIG Fund's Area Head Ferdinand F. Saniel, Vice President Victoria B. dela Pena; San Francisco, Agusan del Sur Mayor Jenny D. de Asis, Sangguniang Panlalawigan Member District II Agusani A. Ananoria, and Pag-IBIG Fund San Francisco Branch Head Noly B. Quimbo.*

### **Pag-IBIG Fund expands in Agusan del Sur to serve more than 47,000 members**

Pag-IBIG Fund recently opened the doors of its San Francisco branch located at the Ground Floor, Gaisano Capital, Barangay 4, National Highway. Pag-IBIG Fund's Deputy CEO (DCEO) Ophelia L. dela Cerna, Vice President Victoria dela Pena, Area Head Ferdinand Saniel, and Branch Head Noly Quimbo, together with San Francisco Mayor Jenny D. de Asis and Sangguniang Panlalawigan Member District II Agusani A. Ananoria, led the opening of the new branch.

It serves 47,715 members and covers the cities of Bislig, Bayugan, and Tandag, 25 municipalities, and the provinces of Agusan del Sur and Surigao del Sur. Previously, members and employers had to go to Butuan Branch in Agusan del Norte.

"We opened the San Francisco branch to make our services and programs closer to more than 47,000 members here in Agusan del Sur," DCEO dela Cerna said.

Mayor de Asis shared that Pag-IBIG Fund has been partners with the San Francisco local government unit. "I am also a Pag-IBIG housing loan borrower," she said. The mayor also commended the branch employees for being committed in their service to members. "They are very accommodating and pleasant to transact with," Mayor de Asis emphasized.

Services offered that members can avail at the Pag-IBIG San Francisco Branch include issuance of member's identification (MID) number, online membership registration assistance, provident benefit claims, and receiving of membership contributions and members' savings under the Modified Pag-IBIG 2 Program. The transfer of member's records & loan details can also be accomplished here.

Members who want to apply for the Pag-IBIG Loyalty Card can apply at the branch. Through the Loyalty Card, members can enjoy privileges and discounts from partner-establishments, schools, hospitals, restaurants, and merchants.

Members who have availed of the multi-purpose loan and calamity loan can claim their proceeds through Pag-IBIG Citi Prepaid Card or Land Bank Cash Card.

Partner-banks and their respective online facilities include Land Bank (wePay Access), Union Bank (Pag-IBIG Hub), Bank of the Philippine Islands (ExpressLink), and Security Bank (Pag-IBIG RealTime). They can also utilize BancNet's E-Gov Facility which is participated by the following banks: Metro Bank, RCBC, China Bank, Citibank, Asia United Bank, DBP, CTBC Bank, East West Bank, PNB, Standard Chartered Bank, PBCOM, Phil Trust Bank, Bank of Tokyo, and Bank of Commerce.

Members can inquire about their accumulated savings and details on their membership and loan via the Pag-IBIG 24/7 Hotline at 02-724-4244.

To date, there are 114 branches across the country. "Five years ago, we only had 38 branches. With our expansion, we bring Pag-IBIG benefits and services closer to members," DCEO dela Cerna said in closing. (end)