

Photo Release
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Pag-IBIG Fund President and CEO Atty. Darlene Marie B. Berberabe (center) leads the inauguration of the agency's Batangas Branch. Joining her are (from left): LANDBANK Batangas City Branch Manager Remedios Manay; Pag-IBIG Fund's Southern Tagalog Area Head Maria Elsa C. Naga, Batangas Branch Head Thelma D. Acosta; Batangas City Vice Mayor Dr. Emilio Francisco A. Berberabe, Jr., City Administrator Atty. Narciso B. Macarandang; and Pag-IBIG Fund Deputy CEO Ophelia L. dela Cerna.

Pag-IBIG Fund inaugurates its new office in Batangas

Pag-IBIG Fund recently inaugurated its new Batangas office located at the 2nd floor ATDRMAM Building, Kumintang Ibaba. It transferred from its old office in Bo. Calicanto.

The branch covers the eight municipalities in the 1st district, seven municipalities in the 2nd district, four municipalities in the 3rd district, and three municipalities in the 4th district of the said province. It serves more than 2,300 employers and 87,000 employees.

"In 2010, Pag-IBIG only had 38 branches nationwide. Today, we have 117, making our services and programs more accessible to members in the country," Pag-IBIG Fund President and CEO Atty. Darlene Marie B. Berberabe said.

She also shared about the Fund's accomplishments for the past six years. "We have increased our membership base instead of hiking our monthly contribution of PhP 100," Atty. Berberabe emphasized. The Pag-IBIG head also said that the lowered interest rates on the Housing and Calamity Loan programs have helped the lives of many members.

Services offered by Pag-IBIG Batangas Branch include issuance of membership identification (MID) number, online membership registration assistance, provident benefit claims, and receiving of monthly membership contributions and members' savings under the Modified Pag-IBIG 2 Program. Members can request their records & loan details transferred here. Members who have availed of the multi-purpose loan and calamity loan can claim their proceeds through Pag-IBIG Citi Prepaid Card or LANDBANK Cash Card. Members can also enroll here for the Pag-IBIG Loyalty Card where they can avail of the privileges from partner-establishments nationwide.

Batangas City Mayor Beverly Rose A. Dimacuha, represented by City Administrator Atty. Narciso Macarandang, congratulated Pag-IBIG for the inauguration of its new office in the city. "The City Government of Batangas has a strong faith in Pag-IBIG, as it is also one of the most reliable institutions today. Both government and private sectors can trust Pag-IBIG for their financial and housing needs. The Pag-IBIG management steadfastly protects and accommodates the needs of our constituents. Again, we would like to extend our warmest congratulations," Atty. Macarandang said.

Atty. Berberabe also mentioned that the Batangas Branch features the "new office look."

"Our branches are the first point of contact of our members. Apart from improving our services, we are also changing the way we deal with our members and valued clients. Comfortable yet faster transactions attribute to better and more convenient Pag-IBIG services," she said

The branch is near the Batangas Capitol site and right beside the Mabuhay Auto Car Shop. It is headed by Thelma Acosta, with the help of 22 employees.

Currently, Pag-IBIG has eight branches in Southern Tagalog serving 771,542 members in the area. (JRS/Faye)