

## **Pag-IBIG Fund establishes branch in Valenzuela City**

Pag-IBIG Fund recently announced the opening of its Valenzuela City Branch located at ARCA North Center, 286 Mc Arthur Highway, Karuhatan, Valenzuela City near NLEX-Karuhatan link. It serves more than 138,000 employees and 2,800 employers. The branch covers 33 barangays in Valenzuela.

“Members and employers from Valenzuela used to transact with our Caloocan Branch. Now that our Valenzuela branch has opened its doors, our services are made more accessible to members in the area. Our clients don’t have to travel far or brave the rush hour traffic,” said Pag-IBIG Fund President and CEO Atty. Darlene Marie B. Berberabe.

When in the branch, prospective members can register, while employers, individual payors, and self-employed members can pay their membership contributions. Members can also pay their additional savings under the Modified Pag-IBIG 2 Program. Loan-borrowers can file their application for Multi-Purpose Loan (MPL) and Calamity Loan (CL), and update their housing, MPL, or CL amortization payments. The branch also disburses MPL and CL proceeds through Pag-IBIG Citi Prepaid Card or Land Bank Cash Card. Issuance of Member’s identification (MID) number, Member’s Statement of Accumulated Value (MSAV), and facilitation of transfer of member’s records & loan details can also be accomplished in the branch.

The branch also issues Pag-IBIG Loyalty Card wherein members can enjoy privileges and discounts from partner schools, establishments, and merchants. Employers can also request for a Loyalty Card Kiosk deployment so that their employees can enroll for the Loyalty Card in the convenience and comfort of their own offices.

Atty. Berberabe shared that Pag-IBIG continues to bring Pag-IBIG services to more members in various areas in Metro Manila through branch expansion.

“We continue to improve our service by making transacting with Pag-IBIG easier for our members. We have also instituted reforms by reducing interest rates in housing and calamity loans, and insurance premiums as well. Pag-IBIG did these for its members without increasing the monthly contribution of P100,” she added.

From only 11 in 2010, Pag-IBIG branches in the NCR has increased to 30. Pag-IBIG has 113 branches nationwide, up from 38 six years ago.