



Photo shows Pag-IBIG Fund OIC Acmad Rizaldy P. Moti (3rd from right) leading guests and officials in cutting the ribbon at the inauguration of the Las Piñas Member Services Branch (MSB) in Robinsons Place in Las Piñas City. Assisting him is Irving Wu, Robinsons Land Corporation (RLC) Operations Director for Luzon Malls (to his right). Also seen in the photo are (from left): Member Services Operations (MSO) Sector Acting Senior Vice President Amado Isabelo I. Dizon III, RLC's Regional Operations Manager Mylene Del Rosario, RLC's Special Projects Manager Maria Theresa Miranda, MSO-NCR South-West Group Acting Vice President Olivia V. Zerrudo, Las Piñas MSB Head Rolando R. Carandang, Acting DCEO for MSO Cluster Alexander Hilario G. Aguilar, and MSO-West Area Head Sylvia A. Vista.

Pag-IBIG opens Las Piñas Member Services Branch

A bigger, better, and faster Las Piñas Member Services Branch (MSB) is now open to serve members in Las Piñas and adjacent barangays in Parañaque City. It used to be lumped with other government services and called Lingkod Pinoy Center at Robinsons Place in Las Piñas City.

"We have a bigger space and our services are now practically complete and made more accessible to our members in the area," said Pag-IBIG Fund Officer-in-Charge Acmad Rizaldy P. Moti, who led officials of Pag-IBIG and its partner Robinsons Land Corporation (RLC) in the ribbon-cutting ceremony held recently to inaugurate the new branch.

OIC Moti thanked RLC for supporting the agency's move to convert what used to be just a member services office into a full member services branch. RLC's Operations Director for Luzon

Malls Irving Wu also announced their plan to house nine more Pag-IBIG member services branches in Robinsons malls in other regions.

“Opening more branches is our way of bringing Pag-IBIG Fund’s various services to our members. They own the Fund and therefore deserve accessible quality service,” Moti pointed out.

To date, Pag-IBIG has 122 branches spread out across the country.

Member Services Cluster Acting Deputy Chief Executive Officer Alexander Hilario G. Aguilar, on the other hand, expressed elation over the opening of the branch. *“Pag-IBIG started negotiating for a bigger space in Robinsons Las Piñas in April, 2016. Four months later, a memorandum of agreement (MOA) was forged and signed providing for a wider office space for a full services branch,”* Aguilar recounted.

Among the services available at the new branch are: membership registration, acceptance of loan payments, issuance of member’s ID card, records verification, multi-purpose loan processing, receiving of housing and provident claims applications, and releasing of loan proceeds. (end)